Our App Journey

THE CHILD CASE MANAGEMENT APP FRAMEWORK

CHILD REGISTRATION
Collect child’s contact and demographical details

STAFF ASSIGNMENTS
Assign child to organization staff who will provide regular counseling and care

INTAKE
Assigned staff counsel the child (or caregiver) at intake to determine if they qualify for financial support provide care and referrals as needed

LOCAL LEADER CHECK IN
Local leaders (who have been trained as child advocates) counsel the child every 6 months to determine needs, assess progress and provide care and referrals as needed

PROGRESS REPORT
Assigned staff counsel the child (or caregiver) annually to assess progress and provide care and referrals as needed

FOLLOW UP COUNSELING
Intake, Progress, and Local Leader reports trigger time-sensitive staff follow up prompts for children in need of counseling for:

- Nutrition
- Therapy
- Education
- Stigma
- Illness*
- Medical Care*
- Medications*
- Abuse*

*Note: Counseling follow ups can be prioritized when an emergency is indicated.